# The Steam Team Announces Comprehensive Enhancements to Restoration Services Across Austin

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Austin, Texas ? The Steam Team, a locally owned restoration contractor serving Central Texas since 1983, has announced a series of significant improvements to its core restoration services. The updates affect its water damage restoration service, fire damage restoration service, mold remediation, emergency response operations, structural drying, and contents pack-out and storage procedures.

Headquartered at 9901 Burnet Rd. in Austin, The Steam Team has built its reputation over more than four decades by responding to residential and commercial property losses throughout Austin, Rollingwood, West Lake Hills, Sunset Valley, Bee Cave, Lakeway, Buda, Pflugerville, Round Rock, Manor, and Cedar Park. Company leadership stated that the newly enhanced protocols are designed to improve response speed, strengthen documentation for insurance claims, and deliver greater clarity throughout the inspection, mitigation, and rebuild process.

According to the company, the service updates include expanded moisture mapping procedures, additional

IICRC-certified technician training, upgraded dehumidification and air scrubber equipment, and refined project management workflows. The improvements are intended to address common challenges in restoration projects, including hidden water intrusion, secondary mold growth, and delays caused by incomplete documentation during an insurance claim.

David Marquardt, owner of The Steam Team, said the decision to implement the changes followed a year-long internal review of field performance and client feedback.

?Property damage events are disruptive and often overwhelming,? David Marquardt said. ?The goal of these enhancements is to reduce uncertainty for homeowners and business operators by providing clearer timelines, more detailed inspection reporting, and tighter coordination between emergency response, structural drying, and reconstruction teams.?

The water damage restoration service now incorporates advanced thermal imaging and digital moisture meter tracking at multiple phases of the drying process. Technicians document daily readings to confirm that drywall, insulation, flooring, and framing have returned to acceptable moisture levels before the rebuild begins. This expanded monitoring aims to limit long-term structural issues and reduce the likelihood of recurring moisture-related damage.

In fire damage restoration projects, the company has introduced additional containment measures and updated soot removal protocols. Smoke and odor removal procedures have been refined to address air quality concerns inside affected structures. Enhanced HVAC system evaluation and cleaning are also included when fire or smoke has travelled through ductwork, helping restore safe indoor environments.

Mold remediation services have been updated to align with evolving Texas licensing standards and environmental protocol practices. The Steam Team continues to operate under the State of Texas Mold Remediation Contractor License RCO1264. The new process places increased emphasis on containment barriers, negative air pressure systems, and post-remediation verification to ensure affected areas meet established guidelines before reconstruction resumes.

Emergency response operations have also been expanded. The company?s 24/7 dispatch procedures now include immediate project manager assignment for qualifying commercial and large-loss events. This change is designed to accelerate site stabilization, coordinate equipment mobilization, and maintain communication with property owners, insurance adjusters, and facility managers.

Structural drying capabilities have been strengthened with additional commercial-grade dehumidifiers and desiccant systems. These upgrades are particularly relevant in Central Texas, where high humidity levels can slow evaporation and increase the risk of microbial growth following flooding or roof leaks.

For contents pack-out and storage, The Steam Team has implemented revised inventory tracking and climate-controlled storage protocols. Items removed from a property during mitigation are cataloged, photographed, and securely stored while restoration work is underway. This approach is intended to reduce loss disputes and streamline the return of salvageable contents after repairs are complete.

The company reports that it has served more than 50,000 Austin-area families and businesses since its founding. Over that time, it has worked with major insurance carriers, property managers, and commercial clients ranging from offices to hospitality properties. Leadership emphasized that the service improvements are not a change in direction but a refinement of established practices built on decades of local experience.

Industry observers note that demand for qualified restoration contractors has increased as the Austin region continues to grow. Population expansion, ongoing development, and severe weather events have contributed to higher volumes of water damage, fire restoration, and mold-related service calls in recent years.

David Marquardt stated that the company?s longevity in Austin played a role in shaping the new enhancements.

?Austin has changed dramatically since 1983, but the need for skilled inspection, certified technicians, and dependable emergency response has remained constant,? he said. ?These improvements reflect lessons learned from thousands of projects across homes, offices, retail spaces, and multifamily properties.?

Founded in 1983, The Steam Team remains locally owned and operated, continuing its focus on certified expertise, documented processes, and coordinated restoration solutions for residential and commercial properties throughout the Austin metro area.

The Steam Team indicated that all enhanced services are currently in effect. Property owners seeking additional information about water damage restoration, fire damage restoration, mold remediation, emergency response, structural drying, or contents pack-out and storage can find details at the company?s website.

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For more information about The Steam Team, contact the company here:The Steam Team (9901 Burnet Rd)David Marquardt512-451-8326customerservice@thesteamteam.com9901 Burnet Rd. Austin, Texas 78758

# The Steam Team

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Website: https://www.thesteamteam.com/

Email: customerservice@thesteamteam.com

Phone: 512-451-8326